

Software as a Service (SaaS)

SECURITY

SaaS suppliers are professionals in their field and will have in place required levels of security. But, ask them questions on this to gain reassurance.

INFRASTRUCTURE

All infrastructure for running your systems will be provided by your supplier. You only need to manage your PC's and Internet Connection(s).

COSTS

Typically there will be low implementation fees and predictable and monthly hosting and support costs per user.

SUPPORT

All technical support is provided by your supplier and included in your hosting fees.

DOWNTIME GURANTEES

For business critical systems your supplier will provide guarantees on system availability

STRATEGIC SOLUTION

Strategically SaaS provision can be used as part of an overall approach to your IT management to simplify your IT strategy and reduce your costs.

What is Software as a Service?

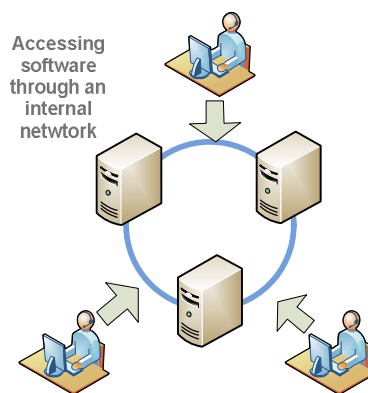
Software as a Service (SaaS) is a modern cost-effective method for obtaining and running your business software. This information sheet briefly explains how SaaS operates and the business benefits it can offer to you.

Why consider Software as a Service?

Running information systems has traditionally involved implementing networks within, and between, physical locations (and/or implementation of dial-in access), for linking users in different locations.

Costs for hardware, IT staff, and management time increase as infrastructure becomes more complex. This can mean high cost of infrastructure management, and/or companies might not pursue implementing modern sophisticated systems, and benefits such as remote access from different locations/home are not achieved by companies without technical complexity.

A modern solution to IT issues is to adopt Software as a Service (SaaS) solution. SaaS involves renting software from a specialist supplier. They host and support your software and you access your systems through your Internet Browser



Traditionally running business software has required installing and accessing the software on a server. Users then access the software via an internal network within their office.

Costs for running and managing the network and software can be high, and require employing expert IT staff and companies.

Software as a Service Benefits

- ✓ Implementation and running costs are lower than traditional software and you pay a hosting & support fee per user for the software. This helps you budget for your IT costs and in most cases reduce these considerably.
- ✓ Your system issues are handled by your supplier and your data is kept safe in secure professional hosting facilities. So, you don't need to be an IT specialist to ensure your data is safe and you have an effective disaster recovery strategy in place for your business .
- ✓ Adopting a SaaS Internet system for running your business systems means your IT infrastructure can become easier (and cheaper) to manage.
- ✓ If you then also use SaaS together with other strategies for email, document storage, and VoIP, then your total IT strategy is entering the modern era and delivers further savings on IT costs and requires less management time by you.

Utilising hosted Software as a Solution (SaaS) for your business software means your software is rented from a specialist company and accessed by users through the internet. The need for managing your software on your own IT network is removed and you ensure an effective disaster recovery strategy is in place without high costs and management effort.

